

# TERMS AND CONDITIONS

## Reef Gateway Hotel – Members Program

1. The Promoter is The Reef Gateway Hotel at 38 Shute Harbour road, Cannonvale, QLD, 4802
2. Information on how to apply and prizes form part of these terms and conditions. Acceptance of a membership is conditional upon accepting these conditions.
3. The name of the promotion is Reef Gateway Venue Rewards Program.
4. The program is only hosted at Reef Gateway Hotel, not in conjunction with any other venues and will run indefinitely.
5. The Promoter encourages and practices the responsible service of alcohol at all times. In addition, the Promoter takes its obligations and responsibilities under Liquor, Gaming and other relevant Regulations and Acts very seriously.
6. Individual promotion prizes run under this program will have their own terms and conditions posted on the Reef Gateway Website with the launch of each promotion.
7. Program benefits include, but are not limited to venue visitation points, birthday gifts, rewards points based on cash spent at the venue to the rate of \$1 spent equals 1 point as well as gaming turnover at the rate of \$10 turnover equals 1 point, food and beverage discounts.
  - a. All points can then be redeemed for food and beverage or gaming credit at the rate of 100 points equals \$1
  - b. Membership rewards are viewable on the promoters website at all times and are subject to change with a reasonable notice period
8. Entry into the program is by filling in a form with the staff in venue. First name, last name, email and phone number will be required to become a member. Once all details have been filled in, the staff member will then issue a 'membership' card which can be used to redeem the benefits of the program. Entry is open to Australian residents aged 18 years or over excluding any directors, officers, management of the Promoter. Any person who is barred from the Hotel is not able to participate in the promotion.
9. The Promoter accepts no responsibility for any delays in the processing of information or for late, incomplete, lost, incorrectly submitted, delayed or illegible entries, claims or correspondence whether due to error, omission, alteration, tampering, theft, destruction or otherwise. Incomplete, indecipherable or illegible entries will be deemed invalid.
10. The Promoter reserves the right to request verification of age, identity, residential address any other information relevant to the Promotion. The Promoter can disqualify any individual who provides false information, conspires to gain a fair advantage, engages in unlawful or other improper conduct calculated to jeopardise the fair and proper conduct of this Promotion or is otherwise involved in manipulating, interfering or tampering with the Promotion. The Promoter's decision is final. The Promoter's legal rights to recover damages or other compensation from such an offender will not be affected by the disqualification.
11. Members may be required to, at the Promoter's request participate in all reasonable promotional activity (such as photographs and publicity) surrounding any membership activities/events held at the venue, free of charge, and they consent to the Promoter using their name and image in any promotional material for an unlimited period.

12. Any information entrants provide will be collected and used by the Promoter for the purpose of conducting this program. If any information requested by the Promoter is not provided, the entrant may not participate in the program. The Promoter may disclose entrants' personal information to its contractors and agents to assist in conducting this program or communicating with entrants. The Promoter is bound by the National Privacy Principles in the Privacy Act 1988. Entrants can request access, update or correct the personal information the Promoter holds about them by contacting the Promoter (at the address stated above).
13. The Promoter accepts no responsibility for any costs incurred by Participants in entering the program or any promotions run within it.
14. If for any reason any aspect of this Promotion is not capable of running as planned, including by reason of tampering, unauthorised intervention, fraud, technical failures, computer virus, bugs or any cause beyond the control of the Promoter which corrupts or affects the administration, security, fairness, integrity or proper conduct of this Promotion, the Promoter may in its sole discretion cancel, terminate, modify or suspend the Promotion, or invalidate any affected entries, subject to State and Territory law.
15. To the extent permitted by law, the Promoter will not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for personal injury which is suffered or sustained, as a result of a person entering the Promotion or taking a prize.

Any questions regarding these Terms and Conditions should be directed to the Hotel Manager.